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Mr. Paul Winnick
Swerling Milton Winnick
36 Washington Street, Suite 20
Wellesley, MA 02481

Re: Casualty Loss


Dear Paul:

It is with the utmost embarrassment that I am writing this letter to you. It has been several months since you settled the claim arising out of the loss of my master bedroom due to a fire on Thanksgiving evening, 1999. Of course, I have been extremely busy spending the sizable settlement proceeds you obtained for me but that is no excuse for the tardiness of this letter.

Simply stated, you and your team were wonderful during an extremely trying period for me. I know that there were times when I may have sounded vexed at the length of time the process was taking but I know that was not related to your activities on my behalf. Diane and Ken were incredibly patient during the lengthy process of valuing the damage done to my personal belongings and to my home. They were always available to answer all my questions and never made me feel as though I was bothering them ... even though I am sure that I was quite a nuisance! After all, what could be worse than an attorney for a client! I have no doubt that without the good efforts of yourself, Diane and Ken, my insurance carrier would never have settled the claim for the amount you were able to obtain on my behalf.

Thank you again; kindest personal regards to all.

Very truly yours,


Ellen A. Shapiro

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