

# MILTONS

THE STORE FOR MEN

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Mr. Bruce Swerling  
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Dear Bruce,

In an era when people often take for granted jobs well done and fail to say thank you for good service, I want to express my sincere gratitude for how well you and your company served us during a very challenging time for our business.

As you know on August 1, 2007, a sprinkler main broke in space adjacent to ours on the lower level of South Shore Plaza. 20,000 square feet of selling, office, warehouse and tailor shop space was flooded with 4 to 5 inches of water. As soon as we called, you and your team were there on the spot representing us and helping us in our efforts to be made whole and get back in business as soon as possible. The areas of inventory, furniture and fixtures, renovation and business interruption were all dealt with effieiently and you maintained a constant dialogue with the insurance company to see that all obligations were met in a timely fashion.

It is during crises like these that you want to be able count on those you do business with, and I appreciate the fact that we were able to count on you and your team, once again.

Many thanks,

Miltons – The Store for Men



Dana Katz  
President