



Mr. Bruce Swerling
SMW Adjusters Inc.
36 Washington Street
Suite 310
Wellesley Hills, Ma. 02481-1917

RE: Hurricane Wilma Loss Pompano Beach Florida

Dear Bruce:

Just a quick note to thank you and your staff for the terrific job you did helping us maximize the claim we had as a result of Hurricane Wilma. I am certainly glad that I kept in mind the job you did for us in the aftermath of Hurricane Andrew, and I must say, I think that the results of the Wilma claim were even better than those you produced in Andrew.

When a disaster of this size hits, the last thing any business person wants to do is be bogged down interfacing with the insurance company. I needed to run my business, and you took the full burden of the claim off my back allowing me to recover faster. Certainly between the additional claim money you got for us, and the time you saved me that I could then use to tend to business, the fees that you charged were more than offset by the income generated and the claim monies paid.

In the event of another matter of similar nature, you may rest assured that we will be using your services again. Should you have any potential clients who would like to be reassured personally by me as to the value of your services, please do not hesitate to give them my number.

Thanks again for all your help.

Very Truly Yours


Peter R Daniels
CEO & Treasurer

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