

Brookline Development Corp. LLC

3 Craftsland Road  
Chestnut Hill, MA 02467  
*phone* 617-733-5455  
*fax* 617-738-4390

Paul Winnick  
SMW Adjusters, Inc.  
36 Washington St., Suite 310  
Wellesley Hills, MA 02481-1917

RE: 109-115 SEWALL AVE BROOKLINE CLAIM

Dear Paul,

I wanted to extend my appreciation for the wonderful job you and your company had done on the devastating fire that had occurred at my property at 109-115 Sewall Avenue Brookline on March 17, 2008. The personal trauma that I had endured during the first moments after finding out that my wonderful grand turn of the century grand Victorian had burnt to the ground was heart wrenching. You showed up there immediately and made sure that my confidence was restored, and that you would pursue all remedies to make sure that I was fully taken care of.

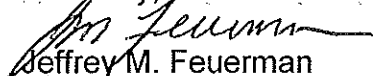
Your wonderful staff and employees had work very hard and diligently to prepare a package for the insurance company that was very concise and though with out missing one bit of detail. I was very impressed by the professional attention to detail.

All along the process I was made aware of how the progress was going with updates and phones calls assuring me that this was on the top of the priority list. I always felt that I was in the best hands and chose the right company to help me out during this horrible time. Your interaction with the insurance company on my behalf was great.

Today I am very thankful for your support, dedication and hard work on getting me what I deserved. I also want to thank you for your emotional support during this tough time.

I would highly recommend you and your company for anyone who would need assistant in any sort of devastating situation.

Sincerely,

  
Jeffrey M. Feuerman