



Mr. Paul Winnick
Swerling Milton Winnick
36 Washington Street
Suite 20
Wellesley Hills, MA 02481

Dear Mr. Winnick:


I wish to compliment you on the professional manner in which you and your firm handled the recent fire loss claim for our Cambridge client. As you know it was a challenging situation involving a residential property with an insurance carrier that was not sensitive to the needs of our client.

Because there were dwelling units that were not habitable after the fire, it was critical that an aggressive approach be taken so that residents could return to their homes as soon as possible. Since the fire occurred during winter, the weather added another level of concern.

Throughout the process your efforts resulted in prompt results in spite of the many difficulties you encountered. Because our company has used your services in the past we were accustomed to this performance. Notwithstanding that, I would be remiss if I did not personally thank you once again.

Please be assured that I will call on you in the future, as the need may arise, to settle any challenging insurance claim our company encounters.

Very truly yours,


William Donovan
Senior Vice President

